

## Russell Cates

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### PROFESSIONAL SUMMARY

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High-achieving Management Information Systems student (3.8 GPA) pursuing a dual Bachelor's/Master's degree. Combines a strong academic foundation in infrastructure and security with practical experience in enterprise IT support and software development. Holds CompTIA Security+, A+, and AWS certifications, with a proven ability to solve complex technical issues and deploy scalable systems.

### EDUCATION

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**Texas A&M University**, College Station, Texas Expected Graduation May 2027  
Bachelor of Business Administration in Management Information Systems (MIS), GPA: 3.8  
• *Relevant Coursework:* Systems Analysis, Information Architecture, Advanced Networking  
Masters of MIS (4+1 Program), beginning Spring 2026

### SKILLS & CERTIFICATIONS

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- *Certifications:* CompTIA Security+ | CompTIA A+ | AWS Certified Cloud Practitioner
- *Technical:* JavaScript/TypeScript, React, Next.js, Python, Git, Linux, AWS, ServiceNow, Cursor
- *Professional:* Technical communication, self-directed learning, cross-functional collaboration

### EXPERIENCE

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**College of Arts and Sciences**, Texas A&M University 2024-Present  
*IT Technical Assistant*

- Solved hardware, software, and network issues across Windows, Mac, and Linux in ServiceNow
- Deployed and configured over 50+ workstations for faculty across three college departments

**Prod Enough**, College Station, Texas 2025-Present

- Founded a software LLC to develop and sell SaaS products, handling full-stack development, branding, and go-to-market strategy
- Designed NoteReturn, a Next.js notetaking app that intelligently recovers relevant notes taken

**Aggies in Tech Program**, College Station, Texas 2023-Present

- Completed competitive tech fellowship designed to hone skills necessary in the tech industry, taught by tech leaders from Google, Meta, Apple, and other top tech firms including in-person briefings in Silicon Valley
- Built multiple iOS apps, documenting requirements, GTM strategy, creative brief, mockups, and UX research in User Testing

**Blue-Sky Global** 2024-2025  
*Lead Web Developer*

- Developed a React-based sales lead form for B2B dust collection products, improving lead capture workflow
- Leveraged generative AI to accelerate code testing and prototype user interfaces, reducing development cycle time

### ACTIVITIES

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**TAMU Cybersecurity Club**, Texas A&M University 2023-Present

- Configured Linux servers and Cisco networking hardware in hands-on labs to simulate and defend against common network attack vectors